

# OUR Commitment to YOUR Safety

Your safety has always been one of our top priorities, and now more than ever. Our events and venues are doing everything to be the cleanest and safest places to meet and do business.

## Your health and wellbeing are our top priority

We have raised our already high standards of hygiene and developed new health and safety protocols to meet the challenges presented by Covid-19. You can visit our events and venues with complete peace of mind.

## Cleaning & hygiene

### Disinfection



All surfaces at an Easyfairs event are treated with **hospital-grade disinfectants**. The most frequently touched surfaces will be disinfected at regular intervals. **Electrostatic spraying** technology ensures the highest standards of hygiene.

### Hand hygiene



Hand **sanitiser stations** will be available everywhere on the exhibition floor and in common areas such as seminar theatres. Please feel free to make good use of them! You can also ask for disposable gloves.

### Cashless payment



To protect your personal health and safety, **we only accept cashless payments** at Easyfairs venues.

### Food & drinks



You can still purchase food and drinks at our events and venues. For your safety, they are provided in **prepacked servings**, so there is no risk of infection. We kindly ask you to use the hand sanitisers available at catering points before eating and drinking.

## Personal protection & detection

### Temperature screenings



Automatic temperature screenings before you enter the event will tell us if you have a temperature of 38° or above. If this is the case, take a seat in the designated area for ten minutes and we will measure your temperature again. If on a second screening your temperature has fallen below 38°, no problem, welcome! If your temperature is still above 38°, we will be unable to grant you admission. We recommend that you **check your temperature before leaving home** as a precaution and to avoid any inconvenience.

## Plexiglass shields



Plexiglass shields will be installed at registration desks, information points, catering points and all counters **staffed by team members** throughout the event floor.

## Elbow bumps replace handshakes!



Handshakes are “on hold” for the time being! We know this is tough, as a handshake is the natural form of business greeting. We suggest you **greet with an elbow bump**. Alternatively, a nice “**air kiss**” is a friendly way to greet. A **simple wave or a thumbs-up will also do nicely**. So long as the greeting is without physical contact ... feel free to use your own style.

## Physical distancing

### Crowd density standards



To ensure appropriate physical distancing during Easyfairs events **we will control the number of people present in the event halls at all times**, in accordance with local guidance.

### 2 m distance



We kindly request that you maintain a distance of **at least 2 metres** (please check also for specific local guidance) from other people. Clear signage and floor stickers will help you respect this distance.

#### Online ticket sales



Please **purchase** your ticket/tickets **online in advance**, as this will not be possible onsite. You can either **print out your ticket, which has a barcode, or bring it on your mobile device**. You will then be able to scan the barcode at one of our touchless scanning stations.

Please note that for your safety, onsite printing is no longer possible.

#### Registration timeslot



At selected events, we will **make it convenient for you to register/buy a ticket for a specific timeslot** so that we can ensure compliance with crowd density standards, while saving you time.

#### Online assistance



By consulting our website you'll be able to make your visit as efficient as possible. You **can use the exhibitor catalogue and content programme to plan** which companies and products you would like to see, and which seminars to attend. We kindly advise you to **plan ahead so you can arrive on time** for any seminars, as places may be limited due to social distancing measures.

### One-way only aisles



One-way-only aisles will **help to manage traffic and minimise crowding**. They will also make it easier for you to respect the social distancing rules and avoid crossing the paths of other visitors.

### Directional walkways



On paths where there is enough room for people to walk in both directions, please keep to your side as indicated by the directional arrows.

### Maximum capacity in conference areas



**Conference areas will also allow for social distancing**, with 2 metres between chairs. This means there will be limited capacity, so please arrive early.

Some chairs may be marked as unavailable. Please respect this instruction and do not move the chairs.

**If you feel ill, please stay home**



Finally, as much as we want to see you at our events, we kindly ask you to **respect everyone's health and safety**. If you feel at all ill – including mild cold symptoms or a high temperature – please stay at home.

**Thank you for observing these rules – stay safe and we hope to see you soon!**